



FREQUENTLY ASKED QUESTIONS

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How much is the device worth?

The Senior School Lenovo is \$1300 approximately, once all the peripherals and support are included.

If I can find one, am I allowed to put on protective film on the screen?

We are not aware that there is a protective film available for the Lenovo notebooks.

Can stickers and other decorations be put on the device?

No - not on the device. We ask that the device be kept in the condition it was provided, without decorations, stickers and other markings. However, students will be able to apply tasteful and modest attachments to the bag to assist with identification.

Can an alternative protective cover (bag) be used for the device?

Yes, but at parental cost. The protective cover chosen should provide the same or greater level of protection to the device as the School-provided cover. The School-provided cover also remains the property of the School and shall be returned with the device when requested.

Can I download movies and music onto the notebook?

Yes, if legal (copyright and digital rights), and we would be expecting students to make good choices about what they download and consider if it is appropriate. This program provides students with an opportunity to aspire to good, and not for wrongdoing. Parents will need to have a discussion with the student about the impact that a downloaded movie can have on internet downloads allowances.

However, downloads of movies, depending on length, can take up considerable space on the hard drive and if storage space gets too low, this could impede on the functionality of the notebook. In the past IT Department have had to remove downloaded movies or music, or even re-image the notebook to allow it to function effectively.

Will parents be expected to manage windows updates etc. at home, and therefore pay for it with their home Internet Service Provider, or will it be done from the School?

We would expect that this would be done from the School during school time. However, there may be apps and other programmes which the parent has given approval for, and these should be performed at home.

What happens if our home only has a small amount of download capacity in our internet plan? Won't this device cause us to go through more internet download?

Yes, it could. While the frequency of internet access may increase over time, we ask that parents continue to monitor what takes place in the home.



Will the addition of the device add weight to a student's bag/back-pack?

Yes it will. We are requesting that the device remain in a student's bag or secured in a classroom when not in use. We have specifically chosen devices which are lightweight, yet affordable. Parents and students are asked to consider how much is packed into school bags in order to minimise weight. Teachers will minimise the number of textbooks being taken home. Students in Senior School are asked to make effective use of their locker to store their device or unused textbooks to lighten the weight of their school bag. Student lockers should remain locked at all times.

What is the length of battery life on a full charge?

Through our own testing, we have found that these devices will make it through a full day of schooling once fully charged. It is the student's responsibility to bring the device to school fully charged.

Will the battery last the full 3 years?

Based on our own testing so far, if treated well and charged in accordance with the manufacturer's instructions, the battery in the device should last the 3 years. However, if it is apparent that the battery will not last 3 years, the School will arrange installation of a new battery, as it would with any other repair under warranty.

Can I purchase the device at the end of its life?

The School wants to get a reasonable way into the life of the device before it makes any commitment about the ability to purchase the device at the end of the 3 year term. There are also some software licensing issues that we will need to work through and resolve before this can occur. There are a number of opportunities available to the School when the devices reach the end of the 3 years, and we wish to evaluate the option which puts the device to best use.

Can students use the device outside of lesson times e.g. lunch and recess?

It is School policy that students will not use their device before and after school or during recess and lunch times. We believe it is appropriate that young minds and bodies have time away from technology.

Can I purchase the same make/model of the device for a student who is not in rollout year levels?

The exact same device is not available commercially e.g. at Harvey Norman, JB HiFi.

How will damage and loss be reported in the School?

Damage or loss is to be reported formally in written format on the designated form (F5.06A available from the front office). The reported incident will be investigated to determine whether the damage or loss was accidental or careless/reckless. All damage or loss that the School is informed of will be communicated to the parent.



What should I do if the device is stolen (e.g. from a car or home)? Will the device be covered by School insurance?

If the device has been stolen from your personal property (i.e. at any place other than School), you should report it to the Police and obtain a Police Report as you would any other theft or break-in. Also, the parents should contact their contents insurer to see if their home contents or vehicle insurance policy covers the School-owned device. If so, the insurer should be contacted to make a claim for the device along with other objects stolen.

The School will need a report or letter from the parents detailing the circumstances of the theft, along with a copy of the Police Report. The letter should contain details which are not already included in the Police Report, such as: address of where the theft occurred; date and time of theft/break in; whether the house/car/etc. was secured/locked at the time and by what means; where the device was located in the house/car, or where it was last seen; when the break-in was reported to police (the Police Report should detail this).

The School will not determine what the financial consequences of any theft will be until the nature of the theft is reported through the report to the School, and when any school investigation is completed.

The School will cover any 'gap' between the \$100 co-payment as per the device agreement and the excess payable through the parents' insurance cover if the circumstances of the theft or loss are not due to any negligence on the part of the parents. For example, the device was inside a house and the house was secured.

Can I control what my child does with the device at home?

Yes. The School welcomes parents setting boundaries on how, when, where and what the device is used for. We strongly encourage parents and students having an open discussion about these boundaries. In particular, we strongly encourage that the device should not be used in bedrooms or other private rooms, and should be kept in an open area overnight.

Is it okay for the student to create a virtual machine instance on the student notebook so that they could run Linux?

As there could potentially be some issues in bypassing other device controls, we ask that this not be done at this point in time. However, the School is investigating this and other similar situations further.